

Business Processes and Requirements

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Overview and Ethos

- A major problem with many software products is that they do not satisfy the needs of the business or customer.
- This unit examines current and proposed requirements approaches;
- Themes include: the need to understand and describe the business process, and map this to the specification, to ensure that the resulting IT system will meet the business goals and needs.
- There is no programming
- However, some of the modelling can be quite technical (not all fluffy).

Many (this year) projects used these skills.



Learning Outcomes for the Unit

- Appraise critically approaches to the principal requirements engineering tasks; elicitation, analysis, specification and validation.
- 2. Demonstrate a comprehensive understanding of relationships among client business processes, requirements and software systems.
- 3. Evaluate, select, and produce appropriate models of business process scenarios or problem domains, and matching requirements and specifications.
- 4. Evaluate critically requirements methods and research.
- 5. Understand the impact of professionalism upon the requirements phase.



Current topics include

- Importance of requirements, and problems with requirements
- Where requirements sits within software development processes.
- Types of requirements
- Managing requirements
- Requirements Modelling acquiring, validating and communicating requirements
- Specification (use case diagrams and descriptions)
- Issues with and improvements to use cases
- Business process modelling
- Aligning process models and specification
- Fitting requirements approaches within modern software development, e.g., embedding requirements within the Model Driven Architecture.



Assessment

- This unit is 100% coursework. However, do not think that this equates to an easier time.
- This year we had two parts to the coursework.
 - Production of Business Process Models, and reflections on moving from these to specification.
 - Production of a Requirements document (including use cases).



Questions?

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